

# Franciscan Health System

September 16, 2005

ST. JOSEPH MEDICAL CENTER

INSI  
Intracommunication Network Systems Inc.  
4922 North Pearl  
Tacoma, WA 98407

Subject: Reference Letter

To whom it may concern:

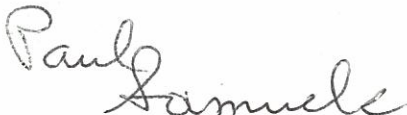
Franciscan Health System of Tacoma Washington has continually and successfully used the services provided by INSI for the last 12 years. INSI has been involved with projects of all sizes. In the last several years Franciscan Health System has built major outpatient centers at all 3 of its hospitals and we have chosen INSI to provide the cabling required to support our information technology network, PC's, printers, and telephone system. The Franciscan Health System must have reliable technology to provide patient care 24 hours a day 7 days a week. The work performed by INSI gives us that reliability.

Recently Franciscan Health System has been acquiring or building outpatient clinics at a very fast pace and we have relied on INSI to react quickly to no-notice jobs. Their ability to manage multiple jobs for Franciscan Health System allows us to meet our schedules; open these facilities on time and on budget, while making sure all building codes are followed.

INSI site managers have been very cooperative with understanding the need for "Moves, Adds, and Changes" in the dynamic environment of the hospital projects. In a recent major remodel of the laboratory at St. Francis Hospital in Federal Way INSI was commended by the laboratory manager for their carefulness and cleanliness in working a fully functioning lab. Franciscan Health System is using INSI in our current major renovations and will include them in our future projects as well.

If you should have any questions, please feel free to contact me at the number below.

Sincerely,



Paul Samuels, Project Manager  
Information Technology  
(253)798-5809